1st Cleveland Clinic
Anesthesia & Pain Management
Global Summit

ABU DHABI · OHIO · FLORIDA · LONDON

November 3 - 5, 2023
Cleveland Clinic Abu Dhabi

HYBRID EVENT

Organized By:
Cleveland Clinic Abu Dhabi
A Mubadala Health Partner

Cultural Intelligence and its applications to selection and remediation in post-graduate medical education

Faculty:

Dr. Amira Siyam, Dr Michele Kigozi
Anesthesiology Institute Cleveland Clinic Abu Dhabi (CCAD).

Introduction:

The United Arab Emirates has a 90% expatriate population hailing from over 200 countries. This is evidenced by the diversity of patients, colleagues and trainees seen in clinical practice across the medical landscape.

Cultural differences have wide-ranging impacts across *all* elements of post-graduate medical education, with cultural intelligence now being recognised as a core competency for healthcare organisations and medical educators alike. This is particularly important working in a heterogenous workforce such as that in the UAE.

Thankfully, cultural intelligence is a skill that can be learned. Through a mix of theory bursts, small group collaboration and large group discussions, participants will explore a basic framework of cultural intelligence and how it can be applied to different aspects of post-graduate medical education in a multicultural environment.

Workshop Objectives:

It is envisaged that by the end of the workshop, a participant should be able to:
Identify the following components of a cultural intelligence framework:

- High and Low Power Distance
- Task vs. Relationship focus
- High and Low Context
- Uncertainty avoidance
- Individualism vs. Collectivism

Identify how to address the impact of these factors on:

- Trainee Selection
- Trainee Remediation
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Who should attend:

Program directors, faculty, residents, program coordinators, and anyone else working in medical education in a multi-cultural environment.

Basic Organization

Date: 4 November 2023
Time: (10:00 am – 13:00 pm)
Participants: 12 / session (3 groups of 4)

Course outline

Introduction to Workshop
<u>Cultural Intelligence in Action</u>

<u>Cultural Intelligence and its applications to remediation</u>

<u>Cultural intelligence and its applications to selection</u>

Each section will follow this framework:

1. 15-minute theory burst
2. 15-minute small group case-based discussion
3. 15-minute large group wrap up

Conclusion

This 3-hour workshop on Cultural Intelligence will focus on understanding how to identify *our own* cultural bias and apply a culturally intelligent 'lens' to our interactions with colleagues and learners in medical education

Format

10:00 – 10:15am: Welcome and Introduction - Dr Amira Siyam
10:15 – 11:15: Cultural Intelligence in Action - Dr Amira Siyam
11:15 – 11:45: Coffee Break
11:45 – 12:45: Cultural Intelligence and its applications to remediation – Dr Michele Kigozi
12:45 – 13:45: Cultural intelligence and it applications to selection – Dr Amira Siyam
13:45 – 14:00: Summary and session close –Dr Michele Kigozi